

DURBAN Municipal Telephone Index

Introduction

The information in this telephone index has been compiled by the Metro Information Centre.

It consists of useful and relevant telephone numbers within the Ethekewini Municipality. We hope that you would use it to quickly find the assistance that you require. Please contact the Information Centre should you experience any difficulties with the telephone numbers listed, or if we have omitted any important and useful municipal telephone number.

Telephone (toll free): **0800 331011**
Fax: 304 2880
Email: metinfo@iafrica.com

EMERGENCIES

ALL EMERGENCIES	3610000
AMBULANCE	10177
FIRE	3610000
FLYING SQUAD	10111
METRO POLICE	3003333
NATIONAL SEA RESCUE INSTITUTE	3329772
TRAUMA AND POISON UNIT	0800 333 444

Council multi-departmental call centre to report defects: 08 013 13 013

Pollution: 0800 32 32 35

Street Lights:

Toll free: 0800 33 10 22

OR

Fax: (031) 3281050

OR

E-mail: at lightsfault@elec.durban.gov.za

Telkom Fraud Reporting 0860 124 000

OR

E-mail CrimeCC@telkom.co.za

A

Abandoned vehicles	300 3333/99
Accounts - Water	302 4911 toll free 0801 311 811
Accounts - Electricity	311 1234
Advertisements - Signs	300 2068
Advertisements - Posters	300 2055
Advertising on buses	309 4126
Aids training and information centre	300 3104
Air pollution	361 0000
Airports - Durban International	451 6667
Airports - Virginia, Dbn North	564 4144
Amphitheatre enquiries (North Beach)	337 2721
Art Gallery (City Hall)	311 2271

B

Beaches	337 2721
Botanic Gardens	201 1303
Building plans	300 2069
Building inspectorate	300 2911
Burman Bush	312 4466
Business licences	368 1278
Bus timetable enquiries - All hours	309 4126
Bus timetable enquiries - Office hours	307 3503
Bylaws	311 3196

C

Cemeteries and Crematoria	362 4176
Central Operational Entity	311 1111
Central Park enquiries (Workshop)	312 2318
Chest Clinic	305 3347
City Engineers	300 2911
City Hall	311 1111
City Hall Hire	311 2136
City Health	300 3911
City Library	311 2213/4
City Treasurer	311 1111
Cockroach infestations	300 3055
Communications and Public Relations	311 2279
Community Foundation (Greater Durban)	311 4106
Community halls	
Central	311 3108
Chatsworth	4031223/4031974
Chesterville	264 0333

Inanda	510 2626
KwaMashu	503 1212
Lamontville	462 3514
Ntuzuma	509 1931
Phoenix	507 3655
Umlazi	906 4030
Yellowwood Park	462 3972
Cyril Geoghegan Cycling Stadium	337 2721

D

Development and Planning Info Centre	300 2911/2730
Direction signs	300 2093
Dog licences	368 1278
Dumping sites	302 4804
Durban Chamber of Business	335 1000
Durban Exhibition Centre	301 7763
Durban Solid Waste helpline	302 4804
Durban Transport	309 4126

E

Economic Development	311 3801
Electricity Accounts	311 1234
Electricity Customer Service Centres	
Amanzimtoti	903 8971
Besters	507 7288
Durban	300 1911
Isipingo	902 5981/0
Pinetown	701 6428/9
Electricity faults	
Southern region	0801 313 001
Central region	0801 313 111
Northern region	0801 313 140
Street light faults	0800 331 022
Electricity Meter Reading	300 1911
Elevation Control	300 2065
Environmental Health	300 3055
Exhibition Centre	301 7763

F

Fire Emergency	361 0000
Fishing Licences	205 5278
Flies	300 3911
Fraud Hotline	0800 006 297

G

Garden Refuse	302 4804
Golf courses	
Windsor Park	312 2245
Papwa Sewgolum	262 6355

H

Health Department	300 3911
Chatsworth	403 3450
Phoenix	502 3123
Housing (Martin West)	311 1111
Chatsworth	403 1223
Phoenix	507 3655
Hospitals	
Addington	332 2111
Crompton	702 0777
Entabeni	204 1300
King Edward VII	360 3111
King George V	208 7121
Kingsway	904 3600
Parklands	208 8181
Phoenix/Mt Edgecombe	539 3311
R K Khan	403 3223
Shifa	208 8111
St Aidans	309 3918
St Augustines	268 5000
Umhlanga	560 5500
Wentworth	468 4311
Westville	265 0911

I

Immunisation free clinic	300 3911
Informal Trading and Small Business	332 5671/368 1746
Information Metro	311 2287/94 toll free 0800 331 011
Inner West Operational Entity	718 2111
Branch offices	
Clermont	707 1644
Kwadabeka	707 1500
Kwadengezi	704 7961
Marianhill	700 4288
New Germany	718 1111
Queensburgh	451 6111
Shallcross	718 3200
Westville	203 7111
Building Inspectors	718 2474
Cemeteries and Crematoria	718 3507

Emergencies	709 0808/361 0000
Health Services	718 2642
Information Centre	718 2990
Land invasion	718 2465
Libraries enquiries	718 2729
Overgrown verges and trees	718 3507
Rates	718 2246
Refuse removal	700 8929
Road maintenance	718 2523
Storm water blockages	718 2474
International Convention Centre	360 1000

J

Joint Services Board	368 1278
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K

Keep Durban Beautiful Association	303 1665
Kingspark Stadium	312 5022
Kingspark Swimming Pool	312 0404
Kwa Muhle Museum	311 2235
KwaZulu Natal Tourism	304 7144

L

Land invasions	306 4074
Levy Collections	368 1278

Libraries

City Hall Lending	311 2213/14
Don Africana	332 0586
Junior Library	311 2217
Music	337 3912
Reference	337 6246
Technical Services	309 4405

Licences Vehicles

Percy Osborne Rd	312 9211
Pinetown	700 1528
Rosburgh	465 1684
Umbilo	205 1294
Umhloti	568 2200
Winklespruit	916 4588
Licencing of Businesses	368 1278
Litter	302 4804
Local History Museum	311 2225

Lost Property

On Beaches	337 2721
On Buses	307 3503

City Hall 311 2137/8/9

M

Markets

Early Morning/Squatter Market	306 0644
Market produce prices	465 4257
MetroBeat Magazine	311 2279
Metro Billing (Martin West)	311 1234
Chatsworth	403 1223
Phoenix	507 3655
Umlazi	907 4965
	311 2279
MetroClub	toll free 0800 002510/1
Metro Council	311 1111
	311 2287/94
Metro Information Centre	toll free 0800 331011
Metro Police	300 3333
Mitchell Park	312 2318/303 2275
Mosquitoes	300 3911
Museums Art Gallery	311 2271
Kwa Muhle Museum	311 2235
Local History, Old Court House	311 2225
Maritime Museum	311 2231
Military Museum	332 5305

N

Natural Science	311 2256
Natal Maritime Museum	311 2231
Natural Science Museum	311 2256
Nature trails	203 4466
North Operational Entity	561 1101
Beaches & swimming pools	561 1101
Building plans	561 1101
Cemeteries and Crematoria	502 3552
Crime prevention	(032) 533 1027
Emergencies	0805 611 297
Health services	502 3552
Housing	(032) 533 0313
Libraries	561 1101
Overgrown verge maintenance	561 1101
Protection Services	561 1297
Rates enquiries	(032) 533 9943
Refuse collection	(032) 944 1155
Road maintenance	561 1101
Storm Water maintenance	(032) 944 1155
Testing ground	(032) 533 1057

Traffic Control 561 1101

O

Old House Museum 311 2261
Overgrown Vacant Land 205 1405
Outer West Operational Entity 764 1341
Building plans and development 765 6012
Health services 762 1224
Mpumalanga 771 6651
Overgrown verges 765 6012
Protection Services 767 1222
Rates 764 1341
Refuse removal 762 1224
Roads Maintenance 765 6012
Storm water blockages 765 6012

P

Parking Meter Faults 300 2520
Parks Department - Head Quarters 201 1303
Chatsworth 403 1352
Phoenix 502 1664
Pension Fund 311 1600
Pest Control 300 3911
Plants Nursery (Botanic Gardens) 201 1303
Police (Metro) 300 3333
Pollution of - Air 361 0000
Pollution of - Water 302 4685
Posters 300 2055
Pothole Patching 300 2437
Processions (Public) 300 3399/ 306 4422
Procurement Branch 311 3011
Public Relations Department 311 2279

R

Rabies 300 3911
Rates (Central Operational Entity only) 311 1111
Rates valuation appeals 362 4111
Real Estates Department 362 4111
Recreational amenities 337 2721
Recycling information 302 4842/44
Refuse removal 302 4804
Road defects 300 2437
Road Signs and Marking 300 2093
Road verges 205 1405
Rodent control 300 3911

S

Sectional titles	300 2165
Sewer blockages	302 4858 toll free 0800 323 235
Sexually transmitted diseases	300 3120
Signs advertising	300 2068
Smoke nuisances	361 0000
Smoking vehicles	300 3333
South Operational Entity	913 4300
Building plans	913 4300
Cemeteries and Crematoria	913 4592
Emergencies	361 0000
Grass cutting and tree trimming	913 4572
Hall bookings	913 4312
Information/Complaints	913 4369
Libraries	913 4300
Parks & Gardens	913 4603
Rates	913 4300
Refuse removal	913 4566
Road maintenance	913 4556
Storm Water blockages	913 4556
Traffic signs and road markings	913 4303
Traffic signal/robot faults	913 4348
Special hire of buses	309 4126
Springfield dump	263 1372
Squatters removal	306 4074
Storm water blockages	578 5533
Street collections	362 4146 268 1740
Street lights	toll free 0800 331 022
Street tree trimming	205 1405
Subdivision of land	300 2164
Swimming pools	337 2721

T

Thekwini Business Development Centre	309 5432
Tenders Dept	311 4152
Tourist information	304 4934
Toll free numbers Electricity failure:	
Southern region	0801 313 001
Central region	0801 313 111
Northern region	0801 313 140
Street lights	0800 331 022
Water accounts	0801 311 811
Water faults	0801 313 013

Sewer blockages and leaks	0800 323 235
Traffic signals faults	0800 333 467
Traffic signs and markings	300 2093
Transport enquiries	309 4126
Treasury	311 1111

U

Umkomaas Operational Entity	039 - 979 5311
Unicity Secretariat	311 3242
Urban Strategy	307 4920

V

Vacant land overgrown	205 1405
Valuation appeals	362 4111
Voters roll - IEC	367 9900

W

Warwick Junction Project Centre	202 5785
Waste water blockages	302 4858 toll free 0800 323 235
Water account toll free	0801 311 811
Water department	302 4911
Water faults toll free	0801 313 013
Weighbridge (public mass meter - Bayhead)	466 6812

Y

Youth Development	311 4007
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